

2023 EDITION

TOURISM IN SCHOOLS

SIT20116 CERTIFICATE II IN TOURISM



HOW DOES IT WORK

Students facilitate projects and services within their school community.

Projects include:

- › Ecotourism in Australia
- › Team Project: Customer service at the Go! Travel Retail Store

An excellent work readiness program where students develop a range of essential workplace skills and participate in a Tourism-related Industry Discovery.



WHAT DO STUDENTS ACHIEVE?

- › SIT20116 Certificate II in Tourism (max. 4 QCE Credits)
- › Preparation for vocational employment by gaining transferable workplace skills



SKILLS ACQUIRED

- › Communication
- › Customer service
- › Safe and sustainable work practices
- › Source and present information
- › Social and cultural sensitivity
- › Digital technologies and software applications
- › Working effectively in business environments



CAREER PATHWAYS

TOURISM IN SCHOOLS

Certificate II in Tourism

CERTIFICATE IV / DIPLOMA

CERTIFICATE III IN TOURISM / BUSINESS

SENIOR CONSULTANT

RETAIL TRAVEL

EVENTS COORDINATOR

TOUR WHOLESALE

TOUR/EVENTS MANAGER

VISITOR INFORMATION SERVICES

OWNER OPERATOR

TOUR OPERATIONS & TOUR GUIDES

FLEXIBLE PROGRAMS

PRACTICAL SUBJECTS

RESOURCES PROVIDED



Binnacle Training

RTO CODE 31319



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SIT20116 CERTIFICATE II IN TOURISM

COURSE OVERVIEW & OUTLINE

Registered Training Organisation:
Binnacle Training (RTO 31319)

Students participate in the delivery of a range of projects and activities within their school community.

Graduates will be competent in a range of essential Tourism and Business skills including; sourcing and presenting information, effective communication techniques, social and cultural sensitivity, digital technologies and software applications, working with others in business environments, workplace health and safety and participating in sustainable work practices.

This program also includes the following:

- › A range of career pathway options including pathway into BSB30120 Certificate III in Business
- › Participation in a Tourism-related Industry Discovery

A Language, Literacy and Numeracy (LLN) Screening process is undertaken at the time of initial enrolment (or earlier) to ensure students have the capacity to effectively engage with the content and to identify support measures as required.

Delivery Format:

1-Year Format

Timetable Requirements:

1-Timetabled Line

Units of Competency:

11 (4 Core Units, 7 Elective Units)

Suitable Year Level(s):

Year 10 (or Year 11 or 12)

Study Mode:

Combination of classroom and project-based learning, online learning (self-study) and practical work-related experience

Cost (Fee-For-Service):

\$225 per person

QCE Outcome:

Maximum 4 QCE Credits

TERM 1	TOPICS
	<ul style="list-style-type: none"> › Introduction to the Business Services / Tourism and Travel Industries › Personal Wellbeing in the Workplace › Organise Personal Work Priorities
	PROJECTS
	<ul style="list-style-type: none"> › Wellbeing in the Workplace
UNITS OF COMPETENCY SCHEDULED FOR COMPLETION	
<ul style="list-style-type: none"> › BSBPEF201 Support personal wellbeing in the workplace › BSBPEF301 Organise personal work priorities 	
TERM 2	TOPICS
	<ul style="list-style-type: none"> › Source, Use and Present Information › Personal Wellbeing in the Workplace
	PROJECTS
	<ul style="list-style-type: none"> › Ecotourism in Australia › Tourism Industry Discovery
UNITS OF COMPETENCY SCHEDULED FOR COMPLETION	
<ul style="list-style-type: none"> › SITTIND001 Source and use information on the travel and tourism industry › SITXCOM001 Source and present information 	
TERM 3	TOPICS
	<ul style="list-style-type: none"> › Workplace Health and Safety › Sustainable Work Practices
	PROJECTS
	<ul style="list-style-type: none"> › Maintaining Safety in the Workplace › Participate in Safe Work Practices › Sustainability in the Workplace
UNITS OF COMPETENCY SCHEDULED FOR COMPLETION	
<ul style="list-style-type: none"> › BSBWHS311 Assist with maintaining workplace safety › SITXWHS001 Participate in safe work practices › BSBSUS211 Participate in sustainable work practices › BSBSUS201 Participate in environmentally sustainable work practices 	
TERM 4	TOPICS
	<ul style="list-style-type: none"> › Social and Cultural Sensitivity › Working Effectively with Others › Customer Service
	PROJECTS
	<ul style="list-style-type: none"> › Show Social and Cultural Sensitivity in the Tourism Industry › Working Effectively with Others › Interact with customers at the Go! Travel Agency
UNITS OF COMPETENCY SCHEDULED FOR COMPLETION	
<ul style="list-style-type: none"> › SITXCOM002 Show social and cultural sensitivity › BSBWOR203 Work effectively with others › SITXCCS003 Interact with customers 	